

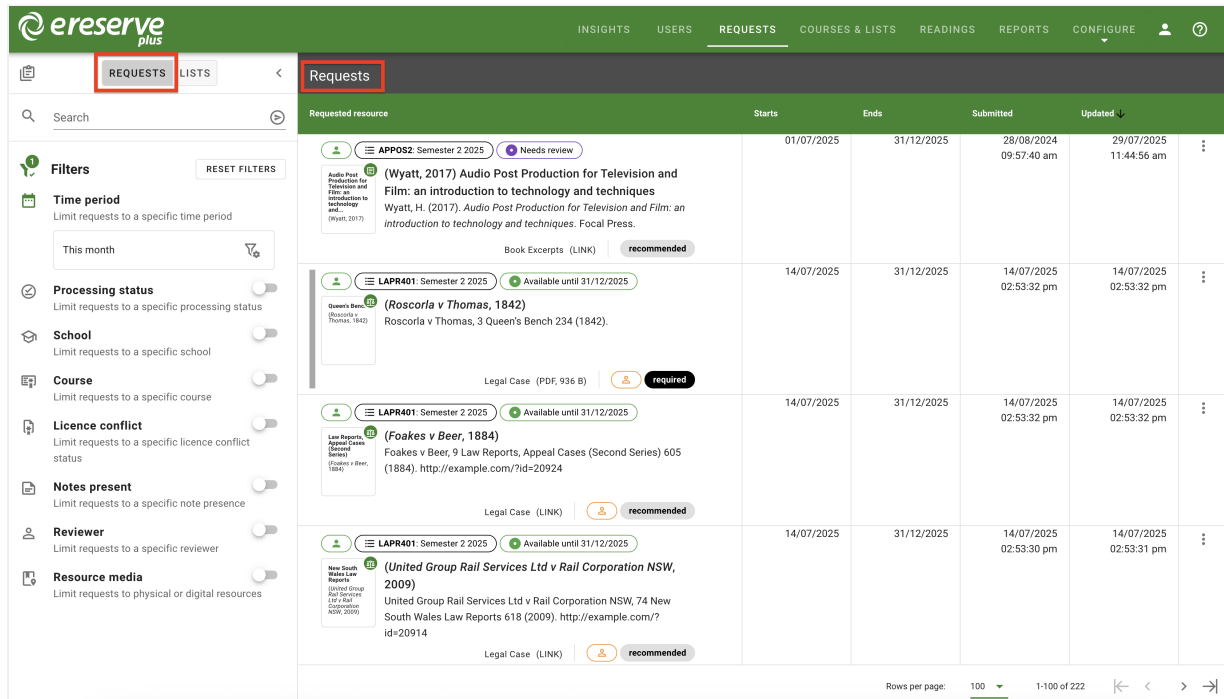
Enhanced Requests Management

Summary: This document provides an overview of the enhanced requests management feature within the eReserve Plus Admin interface.

Introduction

The Enhanced Request Management feature updates the Requests page, providing a more detailed view for each request and list. The filters panel has also been updated and includes new filters for more efficient searching.

There are two view types for Request Management - Requests and Lists. In the Requests view, requests are listed individually under the 'requested resource' column, with each displaying the resource citation and details, processing status, current reviewer and more.



The screenshot displays the eReserve Plus Admin interface for the 'Requests' view. The top navigation bar includes 'REQUESTS' (highlighted), 'COURSES & LISTS', 'READINGS', 'REPORTS', 'CONFIGURE', and user profile. The left sidebar contains filters for 'Time period', 'Processing status', 'School', 'Course', 'Licence conflict', 'Notes present', 'Reviewer', and 'Resource media'. The main table lists requests with columns: Requested resource, Starts, Ends, Submitted, and Updated. The table contains four rows of requests, each with a detailed resource citation and a 'recommended' status.

Requested resource	Starts	Ends	Submitted	Updated
APPOS2: Semester 2 2025 (Wyatt, 2017) Audio Post Production for Television and Film: an introduction to technology and techniques Wyatt, H. (2017). <i>Audio Post Production for Television and Film: an introduction to technology and techniques</i> . Focal Press. Book Excerpts (LINK) recommended	01/07/2025	31/12/2025	28/08/2024 09:57:40 am	29/07/2025 11:44:56 am
LAPR401: Semester 2 2025 (Roscorla v Thomas, 1842) Roscorla v Thomas, 3 Queen's Bench 234 (1842). Legal Case (PDF, 936 B) required	14/07/2025	31/12/2025	14/07/2025 02:53:32 pm	14/07/2025 02:53:32 pm
LAPR401: Semester 2 2025 (Foakes v Beer, 1884) Foakes v Beer, 9 Law Reports, Appeal Cases (Second Series) 605 (1884). http://example.com/?id=20924 Legal Case (LINK) recommended	14/07/2025	31/12/2025	14/07/2025 02:53:32 pm	14/07/2025 02:53:32 pm
LAPR401: Semester 2 2025 (United Group Rail Services Ltd v Rail Corporation NSW, 2009) United Group Rail Services Ltd v Rail Corporation NSW, 74 New South Wales Law Reports 618 (2009). http://example.com/?id=20914 Legal Case (LINK) recommended	14/07/2025	31/12/2025	14/07/2025 02:53:30 pm	14/07/2025 02:53:31 pm

Rows per page: 100 1-100 of 222

Figure 1 : The Requests view in the Requests management page

In the Lists view, each row displays details on the list, the associated school and course and labels to clearly detail the list status, analytics, publishing status and more.

The screenshot shows the 'Lists' view in the Request management page. The sidebar on the left contains a search bar and a 'Filters' section with the following options:

- Time period:** Limit requests to a specific time period. A dropdown menu is set to 'This month'.
- Processing status:** Limit requests to a specific processing status. A toggle switch is turned off.
- School:** Limit requests to a specific school. A toggle switch is turned off.
- Course:** Limit requests to a specific course. A toggle switch is turned off.
- Licence conflict:** Limit requests to a specific licence conflict status. A toggle switch is turned off.
- Notes present:** Limit requests to a specific note presence. A toggle switch is turned off.
- Reviewer:** Limit requests to a specific reviewer. A toggle switch is turned off.
- Resource media:** Limit requests to physical or digital resources. A toggle switch is turned off.

The main table displays a list of requests with the following columns: List, Starts, Ends, Submitted, and Updated. The table contains five rows of data, each representing a different list. Each row includes a status icon (green for active, orange for never published), a list name, a school, a course, and a published status. The 'Submitted' column shows the date and time of submission, and the 'Updated' column shows the date and time of the last update.

List	Starts	Ends	Submitted	Updated
Active: available until 31/12/2025 Law School LAPR401: Property Law (S1 2024) Semester 2 2025 Published to LAPR401-S1-2024: Property Law (S1 2024)	01/07/2025	31/12/2025	14/07/2025 02:53:22 pm	13/08/2025 11:48:35 am
Active: available until 31/12/2025 Faculty of Arts and Social Sciences - School of Education HMOT501: Screenwriting Semester 2 Semester 2 2025 Published to HMOT501: Screenwriting Semester 2	01/07/2025	31/12/2025	16/06/2025 02:53:03 pm	29/07/2025 02:01:23 pm
Active: available until 30/09/2025 Faculty of Arts and Social Sciences - School of Education HMOT501: Screenwriting Semester 2 Spring Reading List 2025 Never published	01/03/2025	30/09/2025	08/04/2025 11:55:14 am	10/07/2025 11:06:23 am
Active: available until 30/09/2025 Faculty of Medicine and Health - School of Nursing and Midwifery MNSG301: Nursing for Acute Illness Term 3 2025 Never published	01/07/2025	30/09/2025	17/06/2025 11:09:14 pm	17/06/2025 11:15:12 pm
Active: available until 31/12/2025 Faculty of Medicine and Health - School of Nursing and Midwifery MNSG301: Nursing for Acute Illness Semester 2 2025 Never published	01/07/2025	31/12/2025	17/06/2025 07:14:05 am	17/06/2025 07:14:05 am

Figure 2 : The Lists view in the Request management page

On the left-hand side of the requests list is a collapsable filters menu. Filters can be enabled individually or in combination to quickly locate specific requests.

The screenshot shows the 'Requests' view in the Request management page. The sidebar on the left contains a search bar and a 'Filters' section with the following options:

- Time period:** Limit requests to a specific time period. A dropdown menu is set to 'This month'.
- Processing status:** Limit requests to a specific processing status. A toggle switch is turned off.
- School:** Limit requests to a specific school. A toggle switch is turned off.
- Course:** Limit requests to a specific course. A toggle switch is turned on, and a dropdown menu is set to 'HMOT501: Screenwriting Semester 2'.
- Licence conflict:** Limit requests to a specific licence conflict status. A toggle switch is turned off.
- Notes present:** Limit requests to a specific note presence. A toggle switch is turned off.
- Reviewer:** Limit requests to a specific reviewer. A toggle switch is turned off.
- Resource media:** Limit requests to physical or digital resources. A toggle switch is turned off.

The main table displays a list of requests with the following columns: Requested resource, Starts, Ends, Submitted, and Updated. The table contains five rows of data, each representing a different request. Each row includes a status icon (green for available, orange for recommended, black for required), a request name, a school, a course, and a published status. The 'Submitted' column shows the date and time of submission, and the 'Updated' column shows the date and time of the last update.

Requested resource	Starts	Ends	Submitted	Updated
HMOT501: Spring Reading List 2025 (Hughes-D'Aeth, 2009) Stowaways on their father's ships: European immigration and Australian film Hughes-D'Aeth, T. (2009). Stowaways on their father's ships: European immigration and Australian film. <i>Studies in Australasian Cinema</i> , 3(1), 75-92. http://example.com/?id=79274 ISSN: 1750-3175 This is required for your Exam Journal Article (LINK) required	01/03/2025	30/09/2025	08/04/2025 11:55:15 am	08/04/2025 11:55:15 am
HMOT501: Spring Reading List 2025 (Simpson et al., 2009) Diasporas of Australian cinema Simpson, Catherine., Murawska, Renata., & Lambert, Anthony. (2009). <i>Diasporas of Australian cinema</i> . Intellect Books Ltd. http://example.com/?id=67021 Whole Book (LINK) recommended	01/03/2025	30/09/2025	08/04/2025 11:55:16 am	08/04/2025 11:55:16 am
HMOT501: Spring Reading List 2025 (Rosenstone, 2013) To see the past Rosenstone, R. A. (2013). To see the past. <i>History on film/film on history</i> (pp. 13-34). Routledge. http://example.com/?id=71724 Book Chapter (LINK) required	01/03/2025	30/09/2025	08/04/2025 11:55:16 am	08/04/2025 11:55:17 am
HMOT501: Spring Reading List 2025 (Kirkby, 2007) 'Ocker Shellahs' and 'Bloody Barmaids': Caddie, biography and gender history in 1970s Australian Kirkby, 2007. 'Ocker Shellahs' and 'Bloody Barmaids': Caddie, biography and gender history in 1970s Australian Book Chapter (LINK) required	01/03/2025	30/09/2025	08/04/2025 11:55:17 am	19/05/2025 01:53:05 pm

Figure 3 : Requests has been filtered for a specific timeframe and course

Using the filters in the Lists view will only display lists that contains the filtered requests.

The screenshot shows the 'ereserve plus' interface with the 'REQUESTS' tab selected. The 'LISTS' view is active, displaying a table of lists. The left sidebar contains a 'Filters' section with various toggle switches. The 'Course' filter is set to 'HMOT501: Screenwriting Semester 2'. The table shows three lists, all of which are filtered to show only requests for HMOT501: Screenwriting Semester 2.

List	Starts	Ends	Submitted	Updated
Active: available until 31/12/2025 Faculty of Arts and Social Sciences - School of Education HMOT501: Screenwriting Semester 2 Semester 2 2025 Published to HMOT501: Screenwriting Semester 2	01/07/2025	31/12/2025	16/06/2025 02:53:03 pm	29/07/2025 02:01:23 pm
Active: available until 30/09/2025 Faculty of Arts and Social Sciences - School of Education HMOT501: Screenwriting Semester 2 Spring Reading List 2025 Never published	01/03/2025	30/09/2025	08/04/2025 11:55:14 am	10/07/2025 11:06:23 am
Active: available until 31/12/2025 Faculty of Arts and Social Sciences - School of Education HMOT501: Screenwriting Semester 2 Semester 2 2025 Never published	01/07/2025	31/12/2025	30/07/2024 02:04:59 pm	07/04/2025 04:21:24 pm

Figure 4 : Only the lists that contain the filtered requests are displayed

You can navigate to the following page for more details:

- [Request Management Overview](#) for a detailed overview of the both requests and lists views.
- [Filtering Resource Requests](#) for how to filter and search efficiently to locate requests.

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